

## **Communications Customer Council**

2:30 p.m., Monday, April 21, 2008 North Conference Room 411 E. Franklin St, 5<sup>th</sup> floor Richmond, VA 23219

## Agenda

- I. Welcome
- II. Presentation: How transformation will impact agencies
- III. Discussion: Customer Council function and effectiveness
- IV. Open Discussion
- V. Propose Agenda Topics for next meeting